

CUSTOMER STORY

All Nippon Airways

Japan's All Nippon Airways is now en route to the digital cloud.



As Japan's largest airline, All Nippon Airways knows a thing or two about clouds. Now, All Nippon Airways is embarking on a journey to a cloud of a very different kind — with Google's cloud based tools Google Workspace — to communicate and collaborate more easily.

All Nippon Airways has staff across many company divisions, from pilots and cabin attendants to HR and finance staff, and they all use Gmail, Google Drive and Google Meet.

As a global business, All Nippon Airways has people working all over the world. It doesn't matter if their staff are on tarmacs in Tokyo, offices in London, or on-the-go in the streets of Beijing, they are able to communicate and collaborate in real time, using Google Docs, Google Sheets and Google Slides from their PCs, smartphones or tablets. As well as removing the barriers of distance, the move to Google Workspace also helped All Nippon Airways break down language barriers with the Google Meet translation feature.

Google Workspace offers the reliability and scalability All Nippon Airways needs. All Nippon Airways coordinates flights for passengers to local and international destinations every year, so it is critical to have a communication system they can rely on. With Gmail they not only have reliability and scale, but they also no longer have to dedicate resources to maintaining and operating an email system and can rely on Google's infrastructure.

For over 60 years ANA has flown passengers around the world in comfort and safety. As All Nippon Airways launches into the next decade they are looking forward to smooth sailing into the cloud with Google Workspace and creating a more innovative, flexible and productive style of work.



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